

2nd National InsurTech Connect 2021

Theme: Riding the New Digital Wave

24th September, 2021

Draft Programme Agenda

10:30AM – 10:35AM	Welcome Address By B2B Infomedia
10:35 AM – 10:50 AM	Keynote Address: Prerak Sethi, Co-Founder, India InsurTech Association and Founder, RIA Insurance
10:50 AM - 11:05AM	Technical Presentation I
11:05 AM – 11:20AM	Technical Presentation II
11:20AM – 12:20PM	<p>Panel Discussion I: Leveraging Intelligent Automation Spectrum for Insurance Industry</p> <p>Moderator: Amit Roy, Advisory Corporate & Executive Director, PwC</p> <p>Speakers:</p> <ul style="list-style-type: none"> → Seema Gaur, Sr. Executive Director, Iffco Tokio General Insurance → Yusuf Pachmariwala, EVP & Head of Operations, Tata AIA Life Insurance → Rahul Mishra, Co-Founder & Director, policyensure.com → Shailesh Patil, Co-Founder & CTO, Quickinsure Insurance Brokers Pvt. Ltd. → Anjana Rao, Chief Strategy Officer, India First Life Insurance <p>Discussion Points:</p> <ul style="list-style-type: none"> • How AI & RPA is changing the insurance sector? • Latest developments in the area of Intelligent Automation • What are the burning issues & challenges of Intelligent Automation?
12:20PM – 12:35PM	Technical Presentation III
12:35 PM – 12:50PM	Technical Presentation IV
12:50 PM – 01:50 PM	<p>Panel Discussion II: Data Mining & Advanced Analytics for Personalized Customer Experiences</p> <p>Moderator: Radhika Saigal, Partner, EY</p> <p>Speakers:</p> <ul style="list-style-type: none"> → Puneet Kaur Kohli, CTO, Universal Sompo General Insurance Co. Ltd.

	<ul style="list-style-type: none"> → Abhishek Bondia, Managing Director & Principal Officer, SecureNow Insurance Broker Pvt. Ltd. → Padmarao Sevella, Chief Operating Officer, Visista Insurance Broking Services Pvt. Ltd. → Anirvan Saha, VP and Head of IT, ICICI Lombard General Insurance → Krunal Patel, Director & Head of Business, India & South Asia, TeamViewer <p>Discussion Points:</p> <ul style="list-style-type: none"> ● Leveraging Cloud Technology for better customer outreach ● Enriching Customer Experiences ● Competitive advantages ● Issues & challenges for Data Mining & Analytics
01:50 PM – 02:05 PM	Technical Presentation V
02:05 PM – 03:05 PM	<p>Panel Discussion III: The Future Trends of Tailor Made Insurance Products</p> <p>Moderator: Avinanda Ghosh, Insurance industry veteran, ex CIO/CISO/CFO at AIC (A Public Sector General Insurance Company), currently, Advisor Wizergos</p> <p>Speakers:</p> <ul style="list-style-type: none"> → Sourabh Chatterjee, President & Head Technology, Bajaj Allianz General Insurance Co. Ltd. → Rohan Kumar, CEO & Co-Founder, Toffee Insurance → Mitesh Jain, CTO and Co-founder, Symbo India Insurance Broking Ltd. → Akshay Golechha, Head Product & Partnerships, Plum <p>Discussion Points:</p> <ul style="list-style-type: none"> ● Catering of specific requirements ● Moving beyond conventional sales ● Increasing sales in volume ● Mitigating the huge risk
03:05 PM – 04:05 PM	<p>Panel Discussion IV: Heavily Digitized & Personalized World Vulnerability: Cyber Security Threats for Insurance Industry</p> <p>Moderator: S.K Sethi, Author of “1 Cyber Attack Can Ruin You Forever” and Founder & CEO, Insurance Foundation of India</p> <p>Speakers:</p> <ul style="list-style-type: none"> → Satyanandan Atyam, Chief Risk Officer, Tata AIG General Insurance Company Ltd. → Manoj Shrivastava, Chief Information Security Officer, Future Generali India Insurance Company → Siddharth Kaushik, Chief Risk Officer, Canara HSBC Oriental Bank of Commerce Life Insurance Company Ltd. → Prasanna Kumar, Head of Financial Services & Professions Group, Aon India Insurance Brokers Pvt. Ltd.

	<p>→ Eeshan Sidhartha, Regional Business Manager, Thales Group</p> <p>Key Discussion points:</p> <ul style="list-style-type: none">● Data theft and ransomware● Prevention is better than cure; How to detect fraud at an early stage?● How should the security framework without any loopholes be?● How is the right accountability to be established post any fraudulent activity?● Fraud leads to operational risk which may take the company down; how to nip in the bud?
04:05 PM – 04:10PM	Closing Remarks & End of the Summit